



066]nh6 g6j s\$sf dxEj k0f{; Jfxz



sf=0=>ldtl k|tef j B
066]nh6 g6j s{

gkfn b/; ~rf/ sDkgl Inld68n] cf6gf ; Jfxz
u0f:t/lo z kdf lj :tf/ ub]nhfg]qmdf EofnP88 ; Jfsf]
z kdf gkfn]klxn]k6s Fixed 066]nh6 g6j s{(FIN)
c6tu\$ klk8 sln^a sf8{kl=; l=; l= -Jofkl/s gfd Ohl
sn_ ; Jf @)^! ; fn dh+ / !) ut]lv cfkrfl/s z kdf
kfn]ngdf NofPsf]5 .

gkfn 6]h]sdn]of]066]nh6 g6j s{Nofpgsf]dVo
p2Z0 g]d]f]bft tyf efj l b/; ~rf/ k]ffnlsf]k] f]w/xz sf]
; bkof] ub]gof]gof] ; Jfxz Gogtd vr]df rfBf]6bf
rfBf]uf]sxz ; fd'k'ofpg'xf]. 066]nh6 g6j s{kf]nt
:jllr^a g6j s{6gf leGg xg]sf]dVo sf/Of g]o; df Control
Function / Switching function 5\$}xg' xf] /
:jllr^a g6j s\$}066]nh6 efu -g6j s{Control function)
hg lj leGg :jllr^a PS; r]hxz df lj s]6bt xG5,
Tof]Psls[z kdf o; sf]; le[sG68 Kj f066 (Service
Control point- SCP) df s]6bt xG5 / :jllr^a
PS; r]hxz al; s sn :jlr ug{dfq kof] ul/G5 .

066]nh6 g6j s{b0{k\$sf/sf] xG5, tf/; lxtsf]
066]nh6 g6j s{(FIN-Fixed Intelligent Network)
/ tf//lxt 066]nh6 g6j s{(WIN- Wireless
Intelligent Network). WIN c6tu\$ klk8 df]af0n ; Jf
o; sDkgl]@# cu:6 ; g@))# df g]z' ul/; s\$]5
eg]FIN c6tu\$ klk8 sln^a sf8\$]; Jf @% g]f]a/
@))\$ af6 z' ul/Psf]5 . o; afx\$ FIN c6tu\$
c6o rf/j6f ; Jfxz dVotMPr=; l-8l= (HCD- Home
Country Direct) ; Jf, kl=; l-Pn= (P.C.L.- PSTN
Credit Limit) ; Jf, P-PkmP; = (AFS- Advanced Free
Phone) ; Jf / o-P-Pg= (UAN- Universal Access

Number) ; Jf klg lgs6 elj iodf g}; s]Dd oxl df3
dlxgfleq qnd\$ z kdf ; ~rfngdf Nofpg]o; sDkgl]sf]
nlo /x\$]5 . ol kfFj6f ; Jfxz d]w]o]kl=; l=; l= ; Jf,
Pr=; l-8l= ; Jf / kl=; l-Pn= ; Jf klk8 sf8df cfwf]/t
; Jfxz xg'eg]P-PkmP; = ; Jf / o-P-Pg= ; Jf k]k]k8 ; Jfxz
xg\ ol ; a}; Jfxz df n]l]g]snsf]dx; h o; sDkgl]sf]
cfwf/et 6]h]k]g ; Jf (PSTN) ; /x g}t]l]sPsf]5 .

kl=; l=; l= ; Jf
kl=; l=; l= ; Jfsf] ; ~rfng klxn] k6s sf7df8f]-
pkTosdf z' u/l qnd\$ z kdf c z c-rn-lhNnfxz df
lj :tf/ ul/6]nluPsf]5 . xfn ; f]; Jf sf7df8f]aj /f6gu/
j l/uGh, e]xj f, gkfnuGh, wgu9ldf pknAw 5 . kl=; l=; l=
; Jf kof] ul o; sDkgl]sf]g6j s{c6tu\$sf]sg}klg
; fwf/Of 6]h]k]gaf6 lj Zj sf]sg}klg efudf sg}klg
ahf ; lhn]; t ; Dks{ug{; lS65 . To; sf/Of of]; Jfnf0{
.0hl sn] (Easy Call) egl Jofkl/s gfd\$/Of ul/Psf]
5 . of]; Jf kof] ug{sDkgl]kfn]ngdf NofPsf] z=
@))-. z = %))-. / z = !))-. b/sf Ohlsn sf8{
vl/b u/l klxn]; f]; Jfsf]Access Code !^%) 8fon
ug]k]b5 . To; kl5 066]nh6 g6j s\$]l; :6dn]lbPsf]
pb]f]f]ofad]hd qndzM efiif 5gf6 -cu]hl jf gkfnL,
sf8(gDa/ -(c]sf], lkg sf8 -^ c]sf] lyrl c6Tof
6]h]k]g gDa/ 8fon u/l rfx\$] JolQm E ; Dks{ug{
; lS65 cyj f Joj :yfg sfo\$ nflu c] .&& 8fon ug{
; lS65 . Ohlsn ug]tl/sf Ohlsn sf8\$]k5fl8kl\$
klg 5flkPsf]5 . of]; Jf kof] ul nf\$]n, c6t/b]zlo
(STD) jf c6t/f]66 (ISD) snx z ug{; lS65 .
c6t/f]66 sn ubf{ef/tafx\$ c6o dh\$z df ...)U jf
..!\$%U jf ..!\$%U / ef/tsf nflu ..)U 8fon u/l
sG6sf8, Pl/of sf8 / 6]h]k]g gDa/ 8fon ug]k]b5(eg]
nf\$]n / c6t/b]zlo sn ubf{Pl/of sf8; lxt 6]h]k]g
gDa/ 8fon ug]k]b5 .



.Olhsnú sf8{kóflú ul/; Sgkg{clGtd Dofb sf8sfj k5fl8 5flkPsf] xG5 -pbfx/Ofsf nflu Expiry Date 31/12/2007) 2= @)).-, 2= %)).- / 2= !))).- b/sf sf8sfj]Dofb ; f]sf8{; lqno (Activate) ul/Psf] -klxnf]k6s ..!^%)ú 8fon u/L ; xl sf8{gDa/ / lkg sf8 8fon ubf{ ldltaf6 qndzll ^ dlxgf, !@ dlxgf / !* dlxgdf ; lsG5 . o; sf/Of olb s; h] 2= %)).- b/sf]sf8{vl/b u/L kóflú gu/L /fvdf / sf8df 5flkPsf] clGtd Dofbsf] ^ dlxgfcldf sf8{Activate u/}sf] v08df, ; f]sf8sfj]Dofb !@ dlxgfsf]; \$f ^ dlxgdfq sfod xg hfG5 .

Olhsn sf8{lj z]ftM 3/df ; fwf/Of 6lhknrtg eP klg P; =6l=8l=, cf0P; =8l= ; lj wf gePsfx2sf nflu / 3/df knrtg gePsfx2sf nflu cToGt}pkoflú / lsknot xG5, lsgls Olhsn ubf{kóflú ul/Psf]6lhknrtgdf dx; h nfluú -lan r9ú / snsf]dx; h ; fxl sf8af6 Real Time Basis df Sf8sf]Face Value -2= @)).-, %) . !))).- af6 cfkm)-s\$ xG5 . ; fy}P; =6l=8l=, cf0P; =8l= / nf\$sn snsf nflu klg kl=; l-cf] (PCO) jf Call Centre x2n]ng]dx]ef]dx; hsf]ef/af6 klg aRg ; lsG5 . lj b2l / :yf glo ko6sx2sf nflu t of] cToGt}lsknotl ; flat xG5 . lsgls Po/kf]j]f xfn jf ko6s :yn cflbaf6}klg ; j b2 / lj b2df /x\$ cfGgf cfknt / ; fylef0x2; E ; lhn]; t rfx\$]avtdf ; Dks{ug{; lsG5 . Jofk/lx2sf nflu klg of]lgs}pkoflú 5, lsgls ca 3/ jf clk; af6 dfq xg, hxfaf6 klg hg; S}ahf lj Zj sf]sg}klg efudf Olhsn sf8dfknt ; Dks{u/L x/\$ knsf]Jofkfl/s nfe lng ; lsG5 . sn ug{; fx2; /n / ; xh ePsf]lj Bfyl]u]df klg of] ; j nf\$lkp xG5u0/x\$]5 . clw/fhosf sf8{lj t/Of gePsf lf]x2af6 klg cfknt jf ; fylx2dfknt sf8gDa/ / lkgf8 klt u/L ; f]sf8af6 pknAw ; jfx2sf]pkoflú ug{; lsg]ePsf]xG5 ; f]sf8klt cfsif0f a9b}uPsf]n] o; sf]nf\$lkp tf cem}a9b}hfg]cfzf ul/Psf]5 .

Olhnsnf] cGo lj z]ftfx2df o; sf] Joj :yfg sfo{x2dlb]; l-rt /sd (Balance Query) a%g -c1 !!, lkg sf8 (PIN Code) kl/jtú ug{-c1 @@, ; Hft sf8 (Abbreviated code) sfod ug{-c1 \$\$ / ; Hft sf8af/0f a%g -c1 %% lyRg ; lsG5 . lkg sf8{kl/jtú u/ cfGgf]sf8{c2n]cglws[2kdf kóflú xg]; Defj gfa6 ; /lft /Vg ; lsG5 eg]; Hft

sf8 sfod u/ cfkth] k6s-k6s kóflú ul//xgkg] 6lhknrtg gDa/x2 dfq Ps c1 -) blv (c1dlb]hg; S} gDa/ u/L hDdf !) j 6f_ 8fon u/L 6lhknrtg ; Dks{ug{; lsG5 . ; s]Dd cfGgf]sf8{gDa/ / lkg sf8 c2nf0{ b]fpg xG5 / LCD Display ePsf knrtgaf6 8fon ul/Psf gDa/x2 blvgf]cnfj; ; l-rt (Save) ; d] ug{; lsg]ePsf]n]o:tf]knrtgaf6 Olhsn sf8sf]kóflú ul/; s]k15 8fon u/\$f]gDa/x2 d0fpgk5{jf e/; s o:tf]knrtg]kóflú gug{g}pkoQm xG5 .

Pr=; L=8l=(H.C.D.) ; jf

Pr=; L=8l= (HCD) ; jf kl=; l=; l= (PCC) ; jfh:t} xf] / o; df kl=; l=; l= ; jdf pknAw ; lj wfx2 pknAw 5g\ Pr=; L=8l= ; jf kl=; l=; l= ; jfeGbf km/s xGdf ; f] ; jf gkfnafx/sf lj b2l dh\$ x2sf ; fwf/Of 6lhknrtgaf6 gkfnafx 6lhknrtg gDa/x2df ; Dks{ug{kóflú ul/G5, h; n]ubf{sxl ; dosf nflu gkfnafx/ a; \$f gkfnlx2n] gkfnl ?lkoef g}j b2af6 gkfnaf Pr=; L=8l= sf8{kóflú u/L ; lhn]; t 6lhknrtg ; Dks{ug{; lsG5 . o; n]lj b2df /fhuf/ ub]cfPsf gkfnlx2, lj b2df k9b}u/\$f lj Bfylx2, lj b2df tflnd xfl; n ug{uPsf jf 3Dg uPsf gkfnlx2nf0{k]olf 2kdf kn0bf xg]blvG5 . gkfnaf a; \$f cfkntx2n]; f]Pr=; L=8l= sf8{vl/b u/L ; \$f] sf8{gDa/ / lkgf8 k7f0lbPsf]v08df klg lj b2af6 gkfnaf ; lhn]; E 6lhknrtg ; Dks{ug{; lsg]ePsf]n]o; sf] nf\$lkp tf lj z]f u/L lj b2df /fhuf/ u/L a; \$f gkfnlx2df cTolws dfqdf xg]cfzf ul/Psf]5 .

Pr=; L=8l= ; jfsf nflu hg lj b2l dh\$af6 gkfnaf sn ug]xf] ; f]dh\$sf]6lhknrtg g0j s{ck/0/ / o; sDkgalr ; Dem]f xgkb5 / lj b2l:yt 6lhknrtg g0j s{ ck/0/n]Pr=; L=8l= ; jfsf] Access lbg] sfo{ub5 / Special Access Code pknAw u/fpG5 . Pr=; L=8l= ; jf kóflú ug{; f]Access Code df 8fon u/L 0G6lh]h]6 g0j s{-; 6dn]lbPsf]pb\$fl]0fcg2 k sf8{gDa/ , lkgf8 / 6lhknrtg gDa/ 8fon u/L gkfnaf rfx\$] 6lhknrtg gDa/df ; Dks{ug{; lsG5 .

kl=; L=Pn=(PCL) ; jf

kl=; L=Pn= (PCL) ; jf klg kl=; l=; l= ; jf h:t}xf] t/ kl=; l=; l= ; jf hg; S}; fwf/Of 6lhknrtg gDa/af6 klg ug{; lsG5 eg] kl=; L=Pn= ; jf btf{ul/Psf] 6lhknrtg gDa/af6 dfq ug{; lsG5 / o; df Credit limit klg /Vg ; lsG5 . pbfx/Ofsf nflu 6lhknrtg gDa/ %%@))



Ohlsn sf8(z'ef/Desf] lfof Mboffaf6 qmdzMsf=fhg=gbz's ; /'fbk; fb kfwgf. , k'aw lgbz's ; 'ut/Tg s+ fsf/, c'wlf d'sGb zdf{kfBh, cfofhgf k'v s'xpfnf n uktf / c'G ; xefulx. -@)^!. (!)_

kl=LpN= ;]fsf nflu bt{ul/Psf]5 / o; df %)))- sf]Credit limit /flvPsf]5 eg] %)))- a/fa/sf] sn ul/; s'kl5 ; f]k'nfaf6 yk snx. ug{; ls' . Credit limit k'gM ylkPkI5 dfq ; f]k'nfaf6 yk snx. ug{; ls' . Credit limit yk ug{l/rfh{sf8sf]k'nf ug{; ls' jf sDkglN}tfl]sPsf sfp'6/x. df dx; h a'emP/ klg ug{; ls' . ; f] ; jdf yk ; ljwfx. klg 5g\ h:t] bt{ul/Psf]k'nfaf6 k'nf ug{Outgoing lkg sf' /vL ; f]k'nfaf6 ePsf snx. sf]lgo'0f ug{ ; ls' . To:t}tfl]sPsf]k'nf gDa/df dfq sn hfg]j f ghfg]u/L Terminating call screen klg /Vg ; ls' . kl=LpN= ; jdf klg Joj:yfkg sfo' h:t]lkg sf' sfod ug{jf kl/j t' ug{ ; l~rt /sd ; Da'wdf a' ; H'kt sf' sfod ug{/ a' , kl=LpN= Account Sf] Dofb ; Da'wdf a' cflb ug{ ; ls' . ; f] ; jf k'nf ug{ Access Code !..^*)'df 8fon u/L l; :6dsf]pb'f'of cg; k rfx'f]6]k'nf gDa/df 8fon ug{jf Joj:yfkg sfo' ug{ ; ls' .

P=PkmP; =(AFS) ; jf

P=PkmP; =(AFS) ; jf lj z'f u/L 7hf7hf Jofkl/s ; '÷; :yf÷sDkglx. nf0{pkof'ul x'5, ls'gls ; f] ;]fsf] pkof' u/] clw/fHoe/df ; f] ; '÷; :yf÷sDkglx. sf] clkM ÷zfvfx. df Pp'6f dfq gDa/ (AFS number) dfk' ; Dks{ug{; ls' , hg ; do (time)/lbg (Day of year) . af/ (Day of week)/7fpF(Originating call area)/Zfvf cflbsf]5gf' (Selection dependent) cflbsf]cfwf/df ; f] ; '÷; :yf÷sDkglx]lj le'g 6]k'nf gDa/x. df % (terminate) ug{ ; ls' .

To:t}tfl]sPsf 6]k'nf gDa/x. df Ratio sf]

cfwf/df jf cyclic basis df klg AFS number df cfPsf cfudg snx. sf]?'16^a ug{; ls'5 . dfly pN]vt cfwf/x. k'nf u/L Single layer jf multi-layer SN ?'16^a ug{; ls'5 . P=PkmP; = ;]fsf]gfdn]hgfPcg; f/ AFS number df sn ubf{snsf]k/}dx; h sn ug{k'lf (Calling party) nf0{ge0{sn lng}(receive ug] k'lf (Called party) nf0{nf'5 . To; sf/of of] ; jf Free phone service sf]gfd'f kl/lrt 5 . cd]/sdf t of] ; jf 1-800 Toll free ; le{sf] ; kdf ax'lr' g}5 . of] ; jf lng] ; '÷; :yf÷sDkglNf0{AFS Service subscriber elg'5, h; sf] AFS gDa/ & c' sf] x'5 . pbfx/ofsf nflu 1122000 sg}Departmental store Sf] AFS gDa/ ePsf]v08df ; f] ;]fsf] Access Code !..^*) / ; f] AFS gDa/ u/L !! c' sf] gDa/ !..^*)!!@)) 8fon u/L ; f]Departmental Store df ; Dks{ug{; ls'5 .

olb ; f]6f]sf]zfvf clkM x. sf7df8f' yfkfynl, nflhDkf6 / kfy/df klg 5 eg]7fpEg; f/ sn % u/L sf7df8f' uf]xsn] !..^*)!!@)) 8fon ubf{sn sf7df8f' -To; kl5 Customized pb'f]f'ofadfl]hd !..! jf .@]5gf' u/L yfkfynl jf nflhDkf6 zfvdf_ / kfy/fsf] uf]xsn] ; f] gDa/ 8fon ubf{kfy/df sn ?'16^a ug{ ; ls'5 . To; kl5 tfl]sPsf]7fpE] :6f]df klg lj le'g zfvfx. h:t} vfg÷3/nf0{rflxg] ; fdg÷hOf÷nuf cflbsf]5gf' u/L ; f]zfvdf ; Dks{ug{; ls'5 .

P=PkmP; = ; jf dVotM a9L Publicity rfxg] ; '÷; :yf÷sDkglx. h:t}PkmPd= :6] gx. ÷ a] x. ÷ :18kf6'6n :6f]x. ÷gl; ' x'f'x. ÷Jofkl/s s'lb'x. cflbsf nflu pkoQm x'5 . ; f] ; jdf AFS Service

